administrative claim.

- Submit its estimated operating cost annually as part of its Estimated Operating 7. Budget (Appendix B). An estimated cost per unit is determined by dividing the Total Administrative Operating Expense by the estimated total transportation units
- Total Administrative Operating Expense by the estimated total transportation units (mile, trips, etc.). The Government Entity will be allowed a variance of five percent between the estimated cost per unit and the actual cost per unit.

  Submit administrative claims via Invoice for Medicaid Administration of Transportation form(Appendix C) monthly. Claims submitted to DSS/DMS must with include a certification that costs have been incurred in the performance of the contract and a record of actual costs. These claims will be certified by the signature of the authorized agent of the Government Entity 8.
- 9. Submit in March of each year a financial status report which includes the actual net operating cost and actual cost per unit for the current fiscal year's activity. The allowed cost per unit may be adjusted if the variance between the estimated cost per unit and the actual cost per unit is greater than five percent.
- 10. Accept responsibility for disallowances and incur the penalties of same resulting from the activities associated with this agreement. Return to DSS/DMS any federal share which is deferred or ultimately disallowed or both arising from the administrative claims submitted to DSS/DMS by the Government Entity.
- 11. Maintain all necessary documentation for a minimum of five (5) years that supports the administrative claims, actual operating budget and actual cost per unit, and provide the Health Care Financial Administration (HCFA) any necessary data for auditing purposes.
- 12. Consult with DSS/DMS on issues arising out of this agreement. Conduct all activities recognizing the authority of the single state Medicaid agency in the administration of the Medicaid State Plan on issues, policies, rules and regulations on program matters.
- 13. Meet with DSS/DMS on a regular basis, at least annually, to exchange information regarding policy and procedure relating to the efficient administration of medically necessary transportation.
- 14. Allow DSS/DMS and HCFA, or any of their representatives, full access to and the right to examine, during normal business hours and as often as DSS/DMS or HCFA deems necessary, all of the Government Entity's records with respect to all matters covered by this contract. Such representatives shall be permitted to audit under the guidelines of OMB Circular A-128 "Audits of State and Local Governments," or OMB Circular A-133, "Audits of Institutions of Higher Education and Other Nonprofit Institutions," and examine and make excerpts or transcripts from such records and other matters covered by this contract. Such rights shall last for five years beyond the longer or the following periods: (a) the period during which any property acquired with funds provided pursuant to this contract is used

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for purposes for which the federal financial assistance is extended, or for another purpose involving the provisions of similar services or benefits; or (b) the period during which the Government Entity retains ownership or possession of such property.

- 15. Maintain in amount and form satisfactory to DSS/DMS such insurance as will be adequate to protect the Government Entity in case of accident. If permitted by law, the Government Entity may maintain a self-insurance program in lieu of purchasing insurance coverage. The Government Entity shall verify compliance with this section by submitting a copy of its certificate of insurance, or if self-insured, a copy of its self-insurance plan.
- 16. Hold harmless and indemnify DSS/DMS, its agents, employees and assigns, from every expense, liability or payment arising out of any negligent act or omission committed in the performance of this contract by the Government Entity, its employees or subcontractors.
- 17. Nondiscrimination assurance: With regard to work under this agreement, the Government Entity agrees as follows:
  - A. <u>Civil Rights Statutes</u>: The Government Entity shall comply with all state and federal statutes relating to nondiscrimination, including but not limited to Title Vi and Title VII of the Civil Rights Act of 1964, as amended (42 U.S.C. 2000d, 2000e), as well as any applicable titles of the Americans with Disabilities Act. In addition, if the Government Entity is providing services or operating programs on behalf of DSS/DMS, it shall comply with all applicable provisions of Title II of the Americans with Disabilities Act.
  - B. <u>Nondiscrimination</u>: The Government Entity shall not discriminate on grounds of race, color, religion, creed, sex, disability, national origin, age or ancestry of any individual in the selection and retention for subcontractors, including procurement of materials and leases of equipment. The Government Entity shall not participate either directly or indirectly in the discrimination prohibited by 49 CFR Subtitle A, Part 21, Section 21.5 including employment practices.
  - C. Solicitations for Subcontracts, Including Procurement of Material and Equipment: These assurances concerning nondiscrimination also apply to subcontractors and suppliers of the Government Entity. In all solicitations either by competitive bidding or negotiation made by the Government Entity for work to be performed under a subcontract including procurement of materials or equipment, each potential subcontractor or supplier shall be notified by the Government Entity of the requirements of this Agreement relative to nondiscrimination on grounds of the race, color, religion, creed, sex, disability or national origin, age or ancestry of any individual.
    - D. <u>SECTION 504 ASSURANCES AND THE AMERICANS WITH DISABILITIES ACT OF 1990</u>: The Government Entity shall comply with all the requirements

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imposed by the U.S. Department of Transportation regulations implementing the Rehabilitation Act of 1973, as amended, and the Americans with Disabilities Act of 1990 (and any subsequent amendments thereto) set forth in 49 CFR Parts 27, 37, and 38, as well as all applicable regulations and directives issued pursuant thereto by other Federal Department or Agencies.

18. The Government Entity agrees to accept and abide by the terms and conditions of 49 CFR Parts 40, 651 and 653 mandating drug and alcohol testing.

## III TERMS OF THIS AGREEMENT

- 1. The period of this Operating Assistance Agreement shall begin January 1, 1996. This agreement may be terminated upon any of the following conditions:
  - A. If, by any cause, the Government Entity shall fail to fulfill, in a timely and proper manner, its obligations under this Agreement, or if the Government Entity shall violate any of the covenants, agreements, or stipulations contained herein, DSS/DMS shall have the right to terminate this Agreement if such default or violation is not corrected within thirty (30) days after written notice is sent to the Government Entity describing such default or violation.
  - B. The DSS/DMS may terminate this Agreement without recourse in the event that, for any reason, federal/state funds are not appropriated, allotted, or available to DSS/DMS for the purpose of meeting DSS/DMS's obligation hereunder. DSS/DMS will provide written notice of such termination to the Government Entity at least five (5) days prior to the effective date of termination.
  - C. The Government Entity may terminate this Agreement without recourse in the event that, for any reason, state/local funds are not appropriated, allotted, or available to the Government Entity for the purpose of meeting the Government Entity's obligation her under. The Government Entity will provide written notice of such termination to DSS/DMS at least five (5) days prior to the effective date of termination.
  - D. Either party may terminate this Agreement at any time by giving written notice to the other party of such termination and specifying the effective date thereof at least forty-five (45) days in advance of such termination date.
- 2. If the Government Entity fails to comply with the nondiscrimination provisions of this Agreement, DSS/DMS shall impose such contract sanctions as it or HCFA may determine to be appropriate, including but not limited to:
  - A. Withholding of payments to transportation agency under the Agreement until the Government Entity complies;

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- В. Cancellation, termination or suspension of the Agreement, in whole or part, or both.
- 3. Any change in the Agreement, whether by modification or supplementation or both, must be accomplished by a formal contract amendment signed and approved by the duly authorized representative of the Government Entity and DSS/DMS.
- 4. None of the project activities described in appendixes A or B shall be subcontracted without the prior written consent of DSS/DMS. All subcontracts shall be subject to the terms and conditions of this Agreement. The Government Entity, however, shall remain responsible for the proper completion of the project notwithstanding the subcontract.
- 5. The Government Entity shall not assign or delegate any interest in the Agreement and shall not transfer any interest in the Agreement whether by assignment or novation, without the prior written consent of DSS/DMS.
- 6. The Agreement shall be construed according to the laws of the state of Missouri. the Government Entity shall comply with all local, state and federal laws and regulations relating to the performance of the Agreement.
- 7. The Government Entity shall not be reimbursed for administration of medically necessary medical transportation services incurred prior to or after the project period. Post audit activities will be conducted by DSS/DMS.
- 8. Reimbursement received, as a result of this agreement, shall not be used to reduce the amount the Government Entity has allowed for non-emergency medical

transportation of Missouri Medicaid eligible individuals transportation program.	or to reduce its existing
Gary J. Stangler, Director  De; artment of Social Services	9/27/96 NEDICAL DICAL
Donna Checkett, Director Division of Medical Services	9-23-96 96 VICES Date ES
May Light, Executive Director  Authorized Signer  The Government Entity	4-9-96 Date
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### Appendix A

# APPLICATION FOR FUNDS FROM THE DEPARTMENT OF SOCIAL SERVICES DIVISION OF MEDICAL SERVICES TITLE XIX TRANSPORTATION OPERATING ASSISTANCE PROGRAM AND CERTIFICATION OF GENERAL REVENUE

Fiscal Year July 1, 1996 through June 30, 1997

SECTION I. General In	formation				
Name of The Governmen	nt Entity Marion	County Boar	d of Servi	ces for the	<u></u>
Address 3175 Palmyr		•	erson <sup>Max Ly</sup>	tle, Exec.	Director
Hannibal, MO 634				73)248-107	
SECTION II. Program D	escription	<del></del>			
A. Area of Service Hand B. Days and Hours of Operation C. Estimated total trips, 1. Estimated total on 2. Estimated Medica 3. Estimated total ve (for entire transpo) 4. Total Administration (for entire transpo) 5. Estimated Cost per 6. Estimated Medica 7. Estimated Operation D. Transportation Source	peration Monday miles for fiscal ye e-way trips to be id medical one-w hicle miles to be rtation program) ye & Operating e rtation program) er Mile (#4/#3) or id Miles ing Cost (Medica	through Friear, cost per mile provided vay trips operated expense (Appendix B, C.) Estimated Cost	and Medicaid	20,675 36,576	
Year/Make/Type	Handicapped Equipped Yes No	Passenger Capacity	Owned	Leased	
Employee Owned A		4-6 ————otal Vehicles Lea	sed and Own	AUG 13 96	MEDICAL SERVICES
If additional space is nee	eded, attach addi	tional sheet.			S
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### Section III

Description of Transportation Program (i.e. special circumstances, coordination of efforts and other factors which affect your program). Describe how you will assure transportation provided is the least expensive for the level of service required for the patient's condition. If additional space is needed, attach additional sheet.

Patients who are ambulatory and who require no specialized or behavioral attention will be transported in employee owned automobiles. Agency policy establishes reimbursement rate for employee provided transportation at 26 cents per mile.

### SECTION IV. Transportation Operating Expenses, Funding Sources

Funding Sources		•			
Name of Funding Sources for Transportation	1. Local Funding	2. State General Revenue	3. Total		
Marion County SB-40 Funds	\$3729	\$	\$ 3729		
MHTD Grant	\$	\$ <u>4695</u>	\$_ <sup>4695</sup>		
DMH Medicaid Waiver	\$	<b>\$</b> 18,948	<b>\$</b> 18,948		
Non-Waivered & Private Pay	<b>\$</b> 5250	<b>\$</b> 3954	\$9204		
Total	\$ <u>8979</u>	\$ <u>27,597</u>	\$ <sup>36,576</sup>		<b>X</b>
<ul> <li>A. Total revenue used for all tran (Total #3.)</li> <li>B. Estimated operating cost of M transportation (Section II. C. 7</li> <li>C. Total revenue certified to be u transportation for Medicaid eliginal (Cannot exceed A.)</li> </ul>	edicaid 7.) sed for medi		mile	AUG 13 96	MEDICAL SERVICES

The agency also certifies that costs for which reimbursement will be requested are not being claimed, or used to support requests from any other grant program.

AUTHORIZED SIGNATURE	8-9-96
AUTHORIZED SIGNATURE	DATE
Executive Director	Marion County Board of Services for
TITLE	AGENCY the Developmentally Disabled

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## ESTIMATED ADMINISTRATIVE OPERATING BUDGET FISCAL YEAR JULY 1, 1946 THROUGH JUNE 30, 1997

A. Administrative Expenses:		
Project Manager's Salary Fringes Secretary/Bookkeeper Fringes Office Supplies Building Utilities (lights, heat, water) Telephone Insurance Bonding Promotion Travel (Mileage) Miscellaneous Expenses Advertising (notices in newspapers)  Total Administrative Expenses	\$ N/A N/A N/A N/A N/A N/A N/A N/A	
B. Operating Expenses:	Ψ	
Driver Salaries Fringe Benefits Dispatcher Maintenance (Labor and Parts) Fuel and Oil Tires and Tubes Misc. Materials and Supplies  Total Operating Expenses  C. Total Administrative & Operating Expenses	\$ N/A N/A N/A N/A N/A N/A N/A N/A	MEDICAL SERVICES  AUG 13 96
D. Estimated Operating Cost (Medicaid)*	\$ 312	S
Prepared by Mar Lytt	_ Date	

This budget page may be modified for your specific needs. Please note any modification with a check mark to the left of your line item.

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Title Executive Director

Approval Date HOV 26 1996

<sup>\*</sup> Estimated Operating Cost (Medicaid) is that part of the Total Administrative & Operating expense to be used for Medical transportation for Missouri Medicaid eligible individuals (Appendix A, Section II, C.7).

## MISSOURI DEPARTMENT OF SOCIAL SERVICES DIVISION OF MEDICAL SERVICES TITLE XIX TRANSPORTATION OPERATING ASSISTANCE AGREEMENT

#### I STATEMENT OF PURPOSE

This Agreement is entered into by the Department of Social Service, Division of Medical Services (DSS/DMS) and Nevada City Hospital (know hereafter as the Government Entity) for the administration of scheduled transportation services for Missouri Medicaid eligible individuals served by the Government Entity to obtain nonemergent but medically necessary, Missouri Medicaid covered services. DSS/DMS and the Government Entity will:

- 1. Make every effort to provide the most efficient and cost effective nonemergency medical transportation (NEMT) services available to Medicaid eligible individuals served by the Government Entity.
- 2. Assure scheduled transportation services for individuals eligible to receive Medicaid on the day services are provided, who have no other transportation resources, to and/or from covered scheduled Missouri Medicaid medical services in the most appropriate, least costly manner.

### II RESPECTIVE RESPONSIBILITIES

### DSS/DMS agrees to:

- 1. Reimburse the Government Entity the Title XIX federal share of actual and reasonable costs established for the provision of medically necessary transportation provided by the Government Entity. Reimbursement is based upon the estimated operating cost of The Government Entity as determined from the Government Entity's estimated annual operating budget (Appendix B). The rate of reimbursement for the eligible administration of medically necessary transportation costs will be the Title XIX federal share (50%). The estimated operating cost will be reviewed in March of each year and the estimated cost per unit may be adjusted in March of each year.
- 2. Provide the Government Entity access to the information necessary to properly provide and seek reimbursement for administration of medically necessary transportation.
- Review administrative payments made to the Government Entity to ensure that NEMT services are provided in the most efficient and cost effective manner and that payments do not duplicate other Medicaid NEMT payments.

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4. Provide written instructions, technical assistance, and necessary consultation to staff of the Government Entity regarding the responsibilities assumed within the terms of this agreement.

### The Government Entity agrees to:

- Provide prcfessional, technical and clerical staff to conduct administrative functions necessary for the proper and efficient administration of medically necessary transportation;
- Maintain the confidentiality of client records and eligibility information received from DSS/DMS and use that information only in the administration, technical assistance and coordination of activities authorized under this agreement. The Government Entity shall not disclose to third parties confidential factual matter provided by DSS/DMS except as may be required by statute, ordinance, or order of the Court, or as authorized by DSS/DMS. The Government Entity shall notify DSS/DMS immediately of any request of such information. The Government Entity shall provide DSS/DMS with copies of all Medicaid Daily Trip forms with each monthly administrative claim.
- 3. Submit its estimated operating cost annually as part of its Estimated Operating Budget (Appendix B). An estimated cost per unit is determined by dividing the Total Administrative Operating Expense by the estimated total transportation units (mile, trips, etc.). The Government Entity will be allowed a variance of five percent between the estimated cost per unit and the actual cost per unit.
- 4. Certify to DSS/DMS the provision of the non-federal share for transportation services via completion of DSS/DMS "Certification of General Revenue". The Government Entity will be required to include this in its <u>Application for Funds from DSS/DMS Title XIX Transportation Operating Assistance Program</u> (Appendix A) and on each administrative claim.
- 5. Submit administrative claims monthly in a format approved by DSS/DMS. Claims submitted to DSS/DMS must include a certification that costs have been incurred in the performance of the contract and a record of actual costs. These claims will be certified by the signature of the authorized agent of the Government Entity.
  - 6. Submit in March of each year a financial status report which includes the actual net operating cost and actual cost per unit for the current fiscal year's activity. The allowed cost per unit may be adjusted if the variance between the estimated cost per unit and the actual cost per unit is greater than five percent.

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- 7. Accept responsibility for disallowances and incur the penalties of same resulting from the activities associated with this agreement. Return to DSS/DMS any federal share which is deferred or ultimately disallowed or both arising from the administrative claims submitted to DSS/DMS by the Government Entity.
- 8. Maintain all necessary documentation for a minimum of five (5) years that supports the administrative claims, actual operating budget and actual cost per unit, and provide the Health Care Financial Administration (HCFA) any necessary data for auditing purposes.
- 9. Consult with DSS/DMS on issues arising out of this agreement. Conduct all activities recognizing the authority of the single state Medicaid agency in the administration of the Medicaid State Plan on issues, policies, rules and regulations on program matters.
- 10. Meet with DSS/DMS on a regular basis, at least annually, to exchange information regarding policy and procedure relating to the efficient administration of medically necessary transportation.
- Allow DSS/DMS and HCFA, or any of their representatives, full access to and the right to examine, during normal business hours and as often as DSS/DMS or HCFA deems necessary, all of the Government Entity's records with respect to all matters covered by this contract. Such representatives shall be permitted to audit under the guidelines of OMB Circular A-128 "Audits of State and Local Governments," or OMB Circular A-133, "Audits of Institutions of Higher Education and Other Nonprofit Institutions," and examine and make excerpts or transcripts from such records and other matters covered by this contract. Such rights shall last for five years beyond the longer or the following periods: (a) the period during which any property acquired with funds provided pursuant to this contract is used for purposes for which the federal financial assistance is extended, or for another purpose involving the provisions of similar services or benefits; or (b) the period during which the Government Entity retains ownership or possession of such property.
- Maintain in amount and form satisfactory to DSS/DMS such insurance as will be adequate to protect the Government Entity in case of accident. If permitted by law, the Government Entity may maintain a self-insurance program in lieu of purchasing insurance coverage. The Government Entity shall verify compliance with this section by submitting a copy of its certificate of insurance, or if self-insured, a copy of its self-insurance plan.
- 13. Hold harmless and indemnify DSS/DMS, its agents, employees and assigns, from every expense, liability or payment arising out of any negligent act or omission committed in the performance of this contract by the Government Entity, its employees or subcontractors.

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